



PSA Values

Peer recognition is made for demonstrating one or more PSA values.

These are:

1. Customer Service

- Commitment to service to internal and external customers
- Communication

2. Initiative

- Commitment to continuous learning and improvement
- Proactive problem solving
- Self-starter attitude

3. Integrity

- Honesty
- Sincerity
- Commitment to standards of conduct for employees of a law enforcement agency and for Federal employees

4. Respect

- Commitment to diversity and an open work place
- Appreciation of cultural differences
- Courtesy
- Professionalism

5. Teamwork

- Collaboration
- Cooperation
- Praise
- Positive interaction with colleagues

6. Work Ethic

- Reliability
- Productivity
- Efficient use of time and resources